



COVID-19 Update

As we all know the Covid-19 Virus is quickly changing our day to day lives. We wanted to take a moment to update you on the changes in effect here at Mercer Equipment.

At this time we are deemed an essential service due to our repair shop and our ongoing relationship with such facilities as Barrie Fire, Hydro One, Simcoe County etc. This being said we want to assure you we are doing our part to help flatten the curve and keep our staff and our community safe and healthy.

To do so we have temporarily closed our south end location at 431 Bayview Dr and will be running our north end location at 28 Currie st. with a skeleton staff only. Please note our North end hours have changed during this time to 8am-4pm Monday- Friday. We will be closing our doors on Saturdays effective immediately until further notice.

To allow us to maintain our service to the community we ask that you phone ahead or email info@mercerequipment.ca to make arrangements for parts or service. If you are looking to purchase new equipment please phone ahead to make an appointment with one of our sales members. We are offering free local pick up and delivery for any service repairs you may require. If you wish to take advantage of our curbside drop off please phone ahead so we can ensure a prompt intake of the unit.

Please note we have a mobile credit card machine to accept payment outside or you may phone in payment. At this time we are NOT accepting any cash transactions for the health of our staff.

The continued health of our customers and staff is our utmost priority. We have increased sanitary measures and ask that if you are feeling unwell/ have any flu/cold symptoms that you remain home and place your order over the phone or via email for pickup once you have regained your health.

If you are unable to get thru on your first try please leave a message and we will return the call as soon as possible. As mentioned we are running on minimal staff to minimize contact and may at times be overwhelmed with calls.

We thank you for your continued support through this difficult time and wish you and your family all the best in the coming weeks.

Mercer Equipment Inc.